## <u>Annexure – B</u>

Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites

## Data for the month ending Dec 2024

S N	Received from	Carried forward from previou s month	Receive d during the month	Total Pendin g	Resolved *	Pending at the end of the month**		Average Resolutio n time^ (in days)
						Pending for less than 3 Months	Pending for more than 3 Months	
1	Directly from Investors	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2	SEBI (SCORES)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
3	Stock Exchanges	N/A	N/A	N/A	N/A	N/A	N/A	N/A
4	Other Sources (if any)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
5	Grand Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
01	April 2021 To March 2022	0	1	1	0
02	April 2022 To March 2023	0	0	0	0
03	April 2023 To March 2024	0	0	0	0
	Grand Total	0	1	1	0

## Trend of yearly disposal of complaints

Trend of	monthly	disposal	of com	plaints
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SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
01	April – 2024	0	0	0	0
02	May - 2024	0	0	0	0
03	June – 2024	0	0	0	0
04	July – 2024	0	0	0	0
05	Aug - 2024	0	0	0	0
06	Sept – 2024	0	0	0	0
07	Oct – 2024	0	0	0	0
08	Nov – 2024	0	0	0	0
09	Dec – 2024	0	0	0	0
	Grand Total	0	0	0	0

 <u>Reg. Add:</u>
 B702, Divine Jalpa, Gomati Bhuvan, Jambli Galli, Borivali (West), Mumbai - 400092

 <u>Tel. No.:</u>
 022 29700323
 <u>Website:</u>
 svcm.in
 Email:
 info@svcm.in

Trend of a	annual dis	posal of d	complaints
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SN	Year	Carried forwards from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	N/A	N/A	N/A	N/A
2	2018-19	N/A	N/A	N/A	N/A
3	2019-20	N/A	N/A	N/A	N/A
4	2020-21	N/A	N/A	N/A	N/A
5	2021-22	N/A	01	01	N/A
6	2022-23	N/A	N/A	N/A	N/A
7	2023-24	N/A	N/A	N/A	N/A
8	2024-25	N/A	N/A	N/A	N/A
	Grand Total	N/A	01	01	N/A