



# SVCM SECURITIES PRIVATE LIMITED

Member : NSE | BSE | MCX | CDSL Equity | Derivatives | Currency | Commodities  
 Sebi Reg No.: INZ000293732 CIN No.: U65990MH2019PTC326901

## Annexure – B

**Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites**

**Data for the month ending April 2023**

| S<br>N | Received<br>from              | Carried<br>forward<br>from<br>previou<br>s<br>month | Receive<br>d during<br>the<br>month | Total<br>Pendin<br>g | Resolved<br>* | Pending at the end<br>of the<br>month** |   | Average<br>Resolutio<br>n time^<br>(in days) |
|--------|-------------------------------|---|-------------------------------------|----------------------|---------------|---|---|--|
|        |                               |   |                                     |                      |               | Pending<br>for less<br>than 3<br>Months | Pending<br>for more<br>than 3<br>Months |  |
| 1      | Directly<br>from<br>Investors | N/A   | N/A                                 | N/A                  | N/A           | N/A                                     | N/A                                     | N/A  |
| 2      | SEBI<br>(SCORES)              | N/A   | N/A                                 | N/A                  | N/A           | N/A                                     | N/A                                     | N/A  |
| 3      | Stock<br>Exchanges            | N/A   | N/A                                 | N/A                  | N/A           | N/A                                     | N/A                                     | N/A  |
| 4      | Other<br>Sources<br>(if any)  | N/A   | N/A                                 | N/A                  | N/A           | N/A                                     | N/A                                     | N/A  |
| 5      | <b>Grand<br/>Total</b>        | N/A   | N/A                                 | N/A                  | N/A           | N/A                                     | N/A                                     | N/A  |

**Reg. Add:** B702, Divine Jalpa, Gomati Bhuvan, Jambli Galli, Borivali (West), Mumbai - 400092

**Tel. No.:** 022 29700323

**Website:** svcm.in

**Email:** info@svcm.in



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## Trend of monthly disposal of complaints

| SN | Month              | Carried forward from month | Received | Resolved* | Pending** |
|----|--------------------|----------------------------|----------|-----------|-----------|
| 1  | April -2021        | 0                          | 0        | 0         | 0         |
| 2  | May-2021           | 0                          | 0        | 0         | 0         |
| 3  | June-2021          | 0                          | 0        | 0         | 0         |
| 4  | July-2021          | 0                          | 0        | 0         | 0         |
| 5  | Aug-2021           | 0                          | 0        | 0         | 0         |
| 6  | September-2021     | 0                          | 0        | 0         | 0         |
| 7  | October-2021       | 0                          | 0        | 0         | 0         |
| 8  | November-2021      | 0                          | 0        | 0         | 0         |
| 9  | December-2021      | 0                          | 0        | 0         | 0         |
| 10 | January-2022       | 0                          | 0        | 0         | 0         |
| 11 | February-2022      | 0                          | 1        | 1         | 0         |
| 12 | March-2022         | 0                          | 0        | 0         | 0         |
| 13 | April – 2022       | 0                          | 0        | 0         | 0         |
| 14 | May- 2022          | 0                          | 0        | 0         | 0         |
| 15 | June – 2022        | 0                          | 0        | 0         | 0         |
| 16 | July – 2022        | 0                          | 0        | 0         | 0         |
| 17 | Aug – 2022         | 0                          | 0        | 0         | 0         |
| 18 | Sept – 2022        | 0                          | 0        | 0         | 0         |
| 19 | Oct – 2022         | 0                          | 0        | 0         | 0         |
| 20 | Nov – 2022         | 0                          | 0        | 0         | 0         |
| 21 | Dec – 2022         | 0                          | 0        | 0         | 0         |
| 22 | Jan – 2023         | 0                          | 0        | 0         | 0         |
| 23 | Feb – 2023         | 0                          | 0        | 0         | 0         |
| 24 | March – 2023       | 0                          | 0        | 0         | 0         |
| 25 | April – 2023       | 0                          | 0        | 0         | 0         |
|    | <b>Grand Total</b> | 0                          | 1        | 1         | 0         |

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## Trend of annual disposal of complaints

| SN | Year               | Carried forwards from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|--------------------|-------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1  | 2017-18            | N/A                                 | N/A                      | N/A                      | N/A                            |
| 2  | 2018-19            | N/A                                 | N/A                      | N/A                      | N/A                            |
| 3  | 2019-20            | N/A                                 | N/A                      | N/A                      | N/A                            |
| 4  | 2020-21            | N/A                                 | N/A                      | N/A                      | N/A                            |
| 5  | 2021-22            | N/A                                 | 01                       | 01                       | N/A                            |
| 6  | 2022-23            | N/A                                 | N/A                      | N/A                      | N/A                            |
| 7  | 2023-24            | N/A                                 | N/A                      | N/A                      | N/A                            |
|    | <b>Grand Total</b> | N/A                                 | 01                       | 01                       | N/A                            |

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