

Member : NSE | BSE | MCX | CDSL Equity | Derivatives | Currency | Commodities Sebi Reg No.: INZ000293732 CIN No.: U65990MH2019PTC326901

#### Annexure – B

Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites

# Data for the month ending Nov 2024

| S<br>N | Received<br>from              | Carried<br>forward<br>from<br>previou<br>s<br>month | Receive<br>d during<br>the<br>month | Total<br>Pendin<br>g | Resolved<br>* | Pending a<br>of the<br>month**          | at the end                              | Average<br>Resolutio<br>n time^<br>(in days) |
|--------|-------------------------------|---|-------------------------------------|----------------------|---------------|---|---|--|
|        |                               |   |                                     |                      |               | Pending<br>for less<br>than 3<br>Months | Pending<br>for more<br>than 3<br>Months |  |
| 1      | Directly<br>from<br>Investors | 0   | 00                                  | 0                    | 00            | 0                                       | 0                                       | 00   |
| 2      | SEBI<br>(SCORES)              | N/A   | N/A                                 | N/A                  | N/A           | N/A                                     | N/A                                     | N/A  |
| 3      | Stock<br>Exchanges            | N/A   | N/A                                 | N/A                  | N/A           | N/A                                     | N/A                                     | N/A  |
| 4      | Other<br>Sources<br>(if any)  | N/A   | N/A                                 | N/A                  | N/A           | N/A                                     | N/A                                     | N/A  |
| 5      | Grand<br>Total                | 0   | 00                                  | 0                    | 00            | 0                                       | 0                                       | N/A  |



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## Trend of monthly disposal of complaints

| SN | Month                       | Carried forward<br>from previous<br>month | Received | Resolved* | Pending** |
|----|-----------------------------|---|----------|-----------|-----------|
| 01 | April 2021 To<br>March 2022 | 0   | 1        | 1         | 0         |
| 02 | April 2022 To<br>March 2023 | 0   | 0        | 0         | 0         |
| 03 | April 2023 To<br>March 2024 | 0   | 0        | 0         | 0         |
|    | Grand Total                 | 0   | 1        | 1         | 0         |



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| SN | Month        | Carried forward<br>from previous<br>month | Received | Resolved* | Pending** |
|----|--------------|---|----------|-----------|-----------|
| SN | Month        | Carried forward<br>from previous<br>month | Received | Resolved* | Pending** |
| 01 | April – 2024 | 0   | 0        | 0         | 0         |
| 02 | May – 2024   | 0   | 0        | 0         | 0         |
| 03 | June – 2024  | 0   | 0        | 0         | 0         |
| 04 | July – 2024  | 0   | 0        | 0         | 0         |
| 05 | Aug - 2024   | 0   | 0        | 0         | 0         |
| 06 | Sept – 2024  | 0   | 0        | 0         | 0         |
| 07 | Oct – 2024   | 0   | 0        | 0         | 0         |
| 08 | Nov – 2024   | 0   | 0        | 0         | 0         |
|    | Grand Total  | 0   | 1        | 1         | 0         |



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## Trend of annual disposal of complaints

| SN | Year        | Carried forwards<br>from previous year | Received during the year | Resolved<br>during the<br>year | Pending at<br>the end of the<br>year |
|----|-------------|--|--------------------------|--------------------------------|--------------------------------------|
| 1  | 2017-18     | N/A                                    | N/A                      | N/A                            | N/A                                  |
| 2  | 2018-19     | N/A                                    | N/A                      | N/A                            | N/A                                  |
| 3  | 2019-20     | N/A                                    | N/A                      | N/A                            | N/A                                  |
| 4  | 2020-21     | N/A                                    | N/A                      | N/A                            | N/A                                  |
| 5  | 2021-22     | N/A                                    | 01                       | 01                             | N/A                                  |
| 6  | 2022-23     | N/A                                    | N/A                      | N/A                            | N/A                                  |
| 7  | 2023-24     | N/A                                    | N/A                      | N/A                            | N/A                                  |
| 8  | 2024-25     | N/A                                    | N/A                      | N/A                            | N/A                                  |
|    | Grand Total | N/A                                    | 01                       | 01                             | N/A                                  |