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Annexure - B

Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites

#### Data for the month ending Dec 2023

S N	Received from	Carried forward from previou s month	Receive d during the month	Total Pendin g	Resolved *	Pending at the end of the month**		Average Resolutio n time^ (in days)
						Pending for less than 3 Months	Pending for more than 3 Months	
1	Directly from Investors	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2	SEBI (SCORES)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
3	Stock Exchanges	N/A	N/A	N/A	N/A	N/A	N/A	N/A
4	Other Sources (if any)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
5	Grand Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Reg. Add: B702, Divine Jalpa, Gomati Bhuvan, Jambli Galli, Borivali (West), Mumbai - 400092

Tel. No.: 022 29700323 Website: svcm.in Email: info@svcm.in



#### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April -2021	0	0	0	0
2	May-2021	0	0	0	0
3	June-2021	0	0	0	0
4	July-2021	0	0	0	0
5	Aug-2021	0	0	0	0
6	September-2021	0	0	0	0
7	October-2021	0	0	0	0
8	November-2021	0	0	0	0
9	December-2021	0	0	0	0
10	January-2022	0	0	0	0
11	February-2022	0	1	1	0
12	March-2022	0	0	0	0
13	April – 2022	0	0	0	0
14	May - 2022	0	0	0	0
15	June -2022	0	0	0	0
16	July - 2022	0	0	0	0
17	Aug - 2022	0	0	0	0
18	Sept - 2022	0	0	0	0
19	Oct - 2022	0	0	0	0
20	Nov - 2022	0	0	0	0
21	Dec - 2022	0	0	0	0
22	Jan - 2023	0	0	0	0
23	Feb - 2023	0	0	0	0
24	March - 2023	0	0	0	0
25	April – 2023	0	0	0	0
26	May - 2023	0	0	0	0
27	June - 2023	0	0	0	0
28	July - 2023	0	0	0	0
29	Aug - 2023	0	0	0	0
30	Sept - 2023	0	0	0	0

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SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
31	Oct – 2023	0	0	0	0
32	Nov - 2023	0	0	0	0
33	Dec - 2023	0	0	0	0
	Grand Total	0	1	1	0

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### Trend of annual disposal of complaints

SN	Year	Carried forwards from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	N/A	N/A	N/A	N/A
2	2018-19	N/A	N/A	N/A	N/A
3	2019-20	N/A	N/A	N/A	N/A
4	2020-21	N/A	N/A	N/A	N/A
5	2021-22	N/A	01	01	N/A
6	2022-23	N/A	N/A	N/A	N/A
7	2023-24	N/A	N/A	N/A	N/A
	Grand Total	N/A	01	01	N/A